

Strong Foundations for the Challenges Ahead

We are drawing on global strengths:



Significant prior investments in modernized restaurants, digital and delivery



99% of restaurants in the U.S. remain open, substantially all operating drive-thru, delivery and take-away



Ability to adjust our operations to enhance crew and customer safety based on experience of other markets



Because of the scale and agility of our supply chain, we have had no breaks and have been able to source PPE

“Following our strong performance in 2019, McDonald’s began 2020 with exceptional global momentum, and our

January and February sales were reflective of that trend. Since then, the global crisis caused by the COVID-19 pandemic has significantly disrupted our business, and we continue to operate in a very challenging and unpredictable environment. McDonald’s has seen a lot over our 65 years and I’m confident that the actions we’re taking will enable us to emerge from this crisis in a position of competitive strength. The determination and team spirit across the McDonald’s System is evident as we continue to offer affordable, convenient food while at the same time providing for the safety of our crew and customers and continuing our legacy of supporting local communities in which we operate.”

Chris Kempczinski

McDonald’s Chief Executive Officer



Q1 2020 Update

Consolidated revenues	Systemwide sales	Global comparable sales	Restaurants remaining open worldwide*
-6%	-4%	-3.4%	75%

Around the world, we’ve been inspired by stories of our McFamily making an impact through everyday heroism and compassion in the midst of this crisis. These stories are available to enjoy and share at mcfamily.mcdonalds.com.