

Frequently Asked Questions on McDonald's Food Safety

1. When will the Quarter Pounder be available at my local restaurant?

The Quarter Pounder is expected to be available in all restaurants in the coming week. This will be on a rolling basis based on delivery and resupply operations.

The 900 restaurants that historically received slivered onions from Taylor Farms' Colorado Springs facility will resume sales of Quarter Pounders without slivered onions.

2. Is the Quarter Pounder safe to eat?

Yes. We are excited to have it back on the menu in restaurants that were temporarily impacted. We expect to start offering it at those locations in the coming week. Select restaurants will be offering Quarter Pounders without onions.

3. Do you expect CDC cases to continue to grow?

Health officials have noted that with increased awareness, more people will seek medical attention and case counts will grow. This awareness is a good thing, as it can lead to people being vigilant and connecting with medical professionals.

As CDC has noted, symptoms usually start 3 to 4 days after consuming contaminated food, and most people recover without treatment after 5 to 7 days. That said, it can take 3-4 weeks for public health agencies to confirm if an ill person is part of the outbreak.

While we understand these slivered onions from this facility were distributed well beyond McDonald's System to other quick service restaurants and food service providers, public health agencies' interviews at this stage will likely focus on patients who note visiting McDonald's. This could also account for more cases being linked to McDonald's.

4. Were any other burgers on the menu impacted?

No. As CDC noted in their original advisory, the investigation identified slivered onions sourced from a single supplier as a potential source. Other menu items that use non-slivered onions which are sourced from a different supplier have not been linked to this outbreak.

5. Are all slivered onions from Taylor Farms' Colorado Springs facility now removed from McDonald's supply chain?

Yes. McDonald's removed slivered onions from this facility from our supply chain on October 22 and decided to stop sourcing onions from Taylor Farms' Colorado Springs facility indefinitely.

6. What have you heard from public health authorities?

McDonald's was informed that the Colorado Department of Agriculture has completed their testing, the [results](#) of which confirm that there was no detection of E. coli in the samples taken of Quarter Pounder beef patties from restaurants in the affected area. We've been informed there is no further testing planned for beef patties.